

General Exchange Tariff
Section 39-
5th Revised Sheet 1
Replacing 4th Revised Sheet 1

CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.0 DESCRIPTIVE SUMMARY

- A. Customer-Owned Pay Telephone Service is offered for use with a customer-owned pay telephone. Customer-Owned Pay Telephone Service requires coin, coinless, or a combination of a coin/card reader telephone.(1)

Customer-Owned Pay Telephone Service is furnished to customers opting to provide a means for the general public, transients and/or collective groups to place local and/or toll calls. Normally, locations for Customer-Owned Pay Telephone Service include, but are not limited to, restaurants, convenience stores, hospitals, educational institutions, truck stops, etc.

- B. Customer-Owned Pay Telephone Service is a two-way or, optionally, a one-way originating only one-party business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer premises, and the network interface. These facilities are Telephone Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling. 1+900 call restriction is provided at no additional charge.(2)

(AT)

(1) For purposes of this tariff, the term "Customer" is defined as the party who is responsible for payment of the Customer-Owned Pay Telephone Service Exchange Access Line.

(AT) (2) 1+900 call restriction restricts calls to these pay-per-call information services to only those calls which are alternately billed.

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BY: M. S. FANNIN, President-Kansas
Southwestern Bell Telephone Company
Topeka, Kansas

General Exchange Tariff
Section 39
5th Revised Sheet 2
Replacing 5th Revised Sheet 2

CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.1 GENERAL

- (AT) A. Selective Class of Call Screening will be provided where such facilities are available, at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing Operator-handled calls placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number, or a Calling Card account. The Telephone Company will not be responsible for screening those calls placed over the network of any Carrier, other than the Telephone Company.(1)

No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of the Selective Class of Call Screening treatment will be permitted.

All local calls and calls to Telephone Company numbers such as repair service, Directory Assistance Service and public emergency service numbers such as 911 will be permitted from the Customer-Owned Pay Telephone Exchange Access Line.

- B. Billed Number Screening will be provided, at the customer's option at no additional charge. Billed Number Screening restricts certain calls placed over the Telephone Company's network, such as collect calls or bill to third number calls, from being billed to the customer-owned pay telephone.

- (AT) C. Answer Supervision-Line Side provides "off-hook" supervisory signals to customer premises equipment. These signals originate from the called party's serving central office (terminating office) to a line interface at the calling party's serving central office (originating office). This provides the signaling necessary to allow billing to begin. This feature is not compatible with the Call Waiting, Speed Calling, and Three-Way Calling features when provided with Selective Class of Call Screening. Answer Supervision is an optional service. This feature is available where appropriate Telephone Company facilities exist.(2)

(AT)

(MT)

(MT)

- (AT) (1) Selective Class of Call Screening is not available in conjunction with SmartCoinSM access lines.
- (CT) (2) Answer Supervision equivalent functionality is included at no additional charge with SmartCoin service.

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General Exchange Tariff
Section 39-
1st Revised Sheet 2A
Replacing Original Sheet 2A

CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.1 GENERAL (Continued)

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- D. SmartCoinSM service is offered, at the customer's option, where the necessary facilities are available. SmartCoin access lines may be provided as either two-way or one-way originating only access lines. This service includes Telephone Company provisioning of operator services, outside facilities, and central office capabilities.

As an option, the customer may request a Customer Billing Report which will provide additional information regarding sent-paid calls originating from the SmartCoin access line. This report will include detail of all Telephone Company handled sent-paid calls with the exception of local calls which do not require the assistance of an operator. This Customer Billing Report is provided subject to the rules specified in Section 16 of this tariff at the rates applicable to toll reports as specified in paragraph 16.17.3.C.

A telephone number change may be required when an existing Customer-Owned Pay Telephone access line is converted to a SmartCoin access line.

When subscribing to SmartCoin, the customer is responsible, on the site owner's behalf, for arranging for proper handling of interLATA coin calls by their chosen interexchange carrier or their interexchange carrier's agent.

The Telephone Company will not be liable for shortages of coins collected and deposited at the customer's equipment.

Calls placed from Customer-Owned Pay Telephone Service access lines equipped with the SmartCoin feature will be rated as follows:

1. Sent-paid local calls which do not require the assistance of an operator will be rated by the customer's pay telephone set. The Telephone Company network will receive a signal from the pay telephone set indicating that the local rate has been satisfied.

(AT)

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General Exchange Tariff
Section 39-
Original Sheet 2B

CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.1 GENERAL (Continued)

(AT) D. (Continued)

2. Operator handled sent-paid local calls will be rated to the end user at the price established by the customer plus the appropriate Telephone Company operator service charge as specified in the Local Exchange Tariff.
3. Send-paid local calls completed through the use of Directory Assistance Call Completion will be rated to the end user at the price established by the customer plus the appropriate Telephone Company Directory Assistance Call Completion charge as specified in Section 7 of this tariff. The Customer-Owned Pay Telephone Service customer will be billed the Directory Assistance Call Completion charge as specified in Section 7 of this tariff.
4. Telephone Company handled non-sent-paid local calls will be rated to the end user and billed at \$.35 plus the appropriate Telephone Company operator service charge as specified in the Local Exchange Tariff or the applicable Directory Assistance Call Completion charge as specified in Section 7 of this tariff as appropriate. No charges will be billed to the Customer-Owned Pay Telephone Service customer for these types of calls.
5. Send-paid intraLATA long distance calls will be rated to the end user at the price established by the customer. The Customer-Owned Pay Telephone Service customer will be billed the rates specified in the Long Distance Message Telecommunications Service Tariff.
6. Sent-paid intraLATA long distance calls completed through the use of Directory Assistance Call Completion will be rated to the end user at the price established by the customer plus the appropriate Directory Assistance Call Completion charge as specified in Section 7 of this tariff. The Customer-Owned Pay Telephone Service customer will be billed the rates specified in the Long Distance Message Telecommunications Service Tariff plus the appropriate Directory Assistance Call Completion charge as specified in Section 7 of this tariff.
7. Telephone Company handled non-sent-paid intraLATA long distance calls will be rated to the end user and billed at the rates specified in the Long Distance Message Telecommunications Service Tariff plus the appropriate Telephone Company operator service charge. No charges will be billed to the Customer-Owned Pay Telephone service customer for these types of calls.

(AT)

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CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.1 GENERAL (Continued)

(AT) D. (Continued)

8. Services included with SmartCoinSM access lines are:

- a. Dial Tone First (DTF) - DTF enables customers to dial certain calls without requiring coin deposits, e.g., 911 Emergency Services.
- b. Originating Line Screening - A two digit code passed by the local switching system with the Automatic Number Identification (ANI) at the beginning of a call that identifies the originating line as a pay telephone.(1)
- c. Coin Supervision (Coin Collect and Coin Return) - Is used to control the disposition of the coins held in the customer-provided equipment. Coin collect is used when a call has been completed and coin return is used if no answer or busy condition is encountered.
- d. Coin Administration - Telephone Company operators will attempt to release stuck coins at the request of an end user. When coins cannot be released, the end user will be referred to the Customer-Owned Pay Telephone Service customer as indicated on the telephone instrument instruction card.
- e. Answer Supervision-Line Side - Equivalent timing functionality as provided by Answer Supervision is provided through the customer's serving central office.
- f. Operator Services - The Telephone Company's operator system will handle all local and intraLATA calls dialed 0-, 0+, and 1+. IntraLATA long distance calls dialed using a carrier access code will be routed to the designated carrier. The Telephone Company does not provide Coin Supervision on calls dialed in this manner.
- g. Sent Paid Quotation - Telephone Company operator or the Automated Coin Telephone Service quotes a charge to the end user for the deposit of coins when the end user is originating a 1+, 0+, or 0- call which is not alternately billed.
- h. Automatic Rate Table - Updated rates for local and intraLATA sent-paid calls will be established by the SmartCoin feature. SmartCoin will automatically reflect rate changes and the network will determine if the rate has been satisfied.

(AT)

(AT) (1) This feature is available where appropriate Telephone Company facilities exist.

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General Exchange Tariff
Section 39
Original Sheet 2D

CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.1 GENERAL (Continued)

(AT) D. (Continued)

8. Services included with SmartCoinSM access lines are: (Continued)

- i. Automatic NPA-NXX Update - New area codes and central office prefixes will automatically be added to SmartCoin. This list will properly identify local versus long distance terminating line designation.

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E. In the case of one-way service, intercept treatment will be provided.

F. Customer-owned pay telephones must be connected to a Customer-Owned Pay Telephone Exchange Access Line, at rates specified in this tariff. A maximum of one customer-owned pay telephone may be connected to a Customer-Owned Pay Telephone Exchange Access Line, except as specified in Section 39.5 of this tariff.(1)

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(RT)

G. Section 20 of this tariff, "Rules and Regulations Applying to All Customers' Contracts," is applicable to Customer-Owned Pay Telephone Service.

(MT)

- (1) Customer-owned pay telephones shall not be placed behind a private branch exchange (PBX) or cannot be provided as extensions of business or residential lines or share trunks or lines, except as specified in paragraph 39.5 of this tariff.

(MT)

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General Exchange Tariff
Section 39-
7th Revised Sheet 3
Replacing 6th Revised Sheet 3

CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.1 GENERAL (Continued)

- H. Directory Listings and Non-Published Service may be provided under the regulations governing the furnishing of listings for business subscribers as found in Section 7 of this tariff.
- I. The Network Interface is the point of connection with the telecommunications network and is located at the termination of the Customer-Owned Pay Telephone Exchange Access Line. It is a Telephone Company-provided jack or its equivalent.
 - 1. The Network Interface for Customer-Owned Pay Telephone Service will be installed as described in Section 16, except in the case of a request for service which is detached and away from a building structure (e.g., on a parking lot). In these instances, a Network Interface for the Customer-Owned Pay Telephone Service will be established in close proximity to the structure provided for the customer-owned pay telephone. The location of the Network Interface must be accessible to the customer.

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BY: M. S. FANNIN, President-Kansas
Southwestern Bell Telephone Company
Topeka, Kansas

General Exchange Tariff
Section 39
5th Revised Sheet 4
Replacing 4th Revised Sheet 4

CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.2 RESPONSIBILITY OF THE CUSTOMER

- (RT)
- (RT)
- A. The customer shall be responsible for the installation, operation and maintenance of the customer-owned pay telephone used in connection with this service.
- B. Customer-Owned Pay Telephone Service will not be provided until the applicant signs a service agreement to meet the designated operational characteristics and to indemnify and hold Southwestern Bell Telephone Company harmless from any and all loss, injury, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of the Customer-Owned Pay Telephone Service.
- C. The customer shall be responsible for the payment of charges for all calls originating from or accepted at the customer-owned pay telephone.(1)
- D. The customer-owned pay telephone must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler, conform to all FCC and all National Electrical code guidelines and safety codes and have the following operational characteristics:
1. Must be able to access the O and OO Operator and certificated alternative Operator services if such service is utilized, 911 Emergency Service (where available), 1-411, 1-555-1212, 1-(area code)-555-1212 (if intrastate interlata), toll free numbers (800, 571, 574, 333), calling/credit card, collect and third-party billed calls at no charge and without using a coin.

(1) Names and/or addresses of those calls appearing on the customer-owned pay telephone bill will not be investigated/provided due to the nature of the service being provided, i.e., for use of the public, transients, etc.

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BY: M. S. FANNIN, President-Kansas
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Topeka, Kansas

General Exchange Tariff
Section 39
4th Revised Sheet 5
Replacing 3rd Revised Sheet 5

CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.2 RESPONSIBILITY OF THE CUSTOMER (Continued)

E. The customer must provide and conspicuously display near the telephone the following:

1. operating instructions.
2. dialing sequences.
3. person to contact regarding refunds and complaints and contact instructions should that person be located off-premise from the telephone location.
4. name of the local owner of the set (or owner's local representative).

out XXX

F. Toll rates charged from customer-owned pay telephones may not exceed Kansas Corporation Commission authorized rate and range guidelines.

G. The customer/owner must comply with the present and future Kansas Corporation Commission's rules and regulations.

*in handle
connection
Federal*

H. The charge for a local call may not exceed the authorized rate of the Telephone Company for the same type of call, e.g., sent paid, operator assisted (operator assists in placing/completing the call), etc.(1) No additional surcharge may be levied against the caller.

I. The telephone number of the Customer-Owned Pay Telephone Exchange Access Line must be displayed on the instrument.

(CT) (1) The authorized rate for a local call is specified in Section 17 of this tariff. The authorized rates for local operator assisted calls are specified in the Local Exchange Tariff.

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BY: M. S. FANNIN, President-Kansas
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Topeka, Kansas

General Exchange Tariff
Section 39-
5th Revised Sheet 6
Replacing 4th Revised Sheet 6

CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.2 RESPONSIBILITY OF THE CUSTOMER (Continued)

- ★
- (AT) J. No person, business, government or entity of any type, will be permitted to subscribe to Customer-Owned Pay Telephone Service where such service, in the opinion of the Telephone Company, is being used primarily for the purpose of placing directory assistance calls. If such Customer-Owned Pay Telephone Service is installed, and it is subsequently discovered by the Telephone Company, by whatever means, that such service is, in the opinion of the Telephone Company and the Kansas Corporation Commission, being used primarily for the purpose of placing directory the purpose of placing directory assistance calls, such service will be disconnected after sending the customer a certified 10-day notice of violation and disconnection. The Telephone Company further reserves the right to refuse to connect, or re-connect, such Customer-Owned Pay Telephone Service at such premise(s) in the future for the same customer.
- (AT) K. Customer-Owned Pay Telephone Service customers subscribing to SmartCoinSM services as described in paragraph 39.1.D will furnish Rate Information in a mutually agreed upon format or media by a date set by the Telephone Company, in advance of the date when the Sent Paid Quotation Services are to be undertaken. Customer will inform the Telephone Company, in writing, of any change to be made to such Rate Information according to a mutually agreed upon schedule.
- (AT) L. Customers who elect not to subscribe to Billed Number Screening, as described in paragraph 39.1.B preceding, will be fully responsible for all collect calls and third number billed calls which are billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all such collect calls and third number billed calls.
- (AT) M. Customers who elect not to subscribe to Selective Class of Call Screening, as described in paragraph 39.1.A preceding, will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.(1)
- (AT) (1) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.

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BY: M. S. FANNIN, President-Kansas
Southwestern Bell Telephone Company
Topeka, Kansas

General Exchange Tariff
Section 39
15th Revised Sheet 7
Replacing 5th Revised Sheet 7

CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.4 RATES AND CHARGES

(RT) A. Exchange Access Line

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>	(RT) (RT)	(AT) (RT)	<u>Service Connection Charge</u>
2-Way Service, each	19Q 12Y	(1)	(DR)		(2)
1-Way Service, each	19W 1N8 18J	(1)	(DR)	(AT)	(2)

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(RT)

(RT)

(DR)

(DR)

(RT)

(RT)

(DR)

(DR)

(AT) B. Exchange Access Line - SmartCoinSM

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>
2-Way Service, each	11Z	(NR) \$12.00(3)
1-Way Service, each	1GZ	(NR) 12.00(3)

(AT)

(RT)

(CT)

(CT)

(CT)

(AT)

- (1) Apply business flat rate one-party rates as set forth in the Local Exchange Tariff-Kansas.
- (2) Apply the business access line service connection charge as specified in Section 23 of this tariff. This charge also applies when, upon customer request, an existing Customer-Owned Pay Telephone Exchange Access Line incurs subsequent activity to change to or from a SmartCoin access line.
- (3) This rate applies in addition to the monthly rate and Service Connection Charge specified in paragraph 39.4.A.

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BY: M. S. FANNIN, President-Kansas
Southwestern Bell Telephone Company
Topeka, Kansas

General Exchange Tariff
Section 39
1st Revised Sheet 7A
Replacing Original Sheet 7A

CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.4 RATES AND CHARGES (Continued)

C. Selective Class of Call Screening:

(AT) Selective Class of Call Screening will be provided, at the customer's option, at the following charges per Customer-Owned Pay Telephone Exchange Access Line:(1)

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>	(CT)	<u>Service Connection Charge</u>
Type 1, per line(2)	UGHO1 UGHO2	\$5.00		\$12.00
Type 2, per line(3)	PSEST	5.00		12.00
Type 3, per line(2)	UGHO3	5.00		12.00

(AT) D. Answer Supervision-Line Side:

Answer Supervision will be provided at the customer's option at the following charges per Customer-Owned Pay Telephone Exchange Access Line:(4)

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>		<u>Service Connection Charge</u>
Answer Supervision	USW1X	(NR) \$14.00	(NR)	\$7.00

- (AT) (1) Selective Class of Call Screening is not available in conjunction with SmartCoinSM access lines.
- (2) Restricts outgoing operator-handled calls to only those which are calling card, collect, or third number.
- (3) Restricts outgoing operator-handled calls to collect only.
- (AT) (4) Answer Supervision equivalent functionality is provided at no additional charge with SmartCoin exchange access lines.

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BY: M. S. FANNIN, President-Kansas
Southwestern Bell Telephone Company
Topeka, Kansas

General Exchange Tariff
Section 39
8th Revised Sheet 8
Replacing 7th Revised Sheet 8

CUSTOMER-OWNED PAY TELEPHONE SERVICE

39.4 RATES AND CHARGES (Continued)

- (CT) E. Service Connection charges, as specified in Section 23 of this tariff, apply in addition to other charges specified for Customer-Owned Pay Telephone Service.
- F. Where touch-tone service or other services are desired, charges as specified in the appropriate sections of the General Exchange or Local Exchange Tariff are applicable for Customer-Owned Pay Telephone Service at the same rates and charges applicable to standard business exchange access lines.
- G. Rates and Charges contemplate a normal business exchange access line service installation.
- (CT) H. Directory Assistance Service will be provided as specified in Section 7 of this tariff. Charges for long distance directory assistance calls, as provided by Other Common Carriers and not by the Telephone Company, will be at rates and charges specified by such Other Certificated Common Carriers.
- I. Charges and rates for long distance message telecommunications service, as provided by the Telephone Company, will be as specified in the Long Distance Message Telecommunications Service Tariff. Charges for such long distance service, as provided by Other Common Carriers and not by the Telephone Company, will be at rates and charges specified by such Other Certificated Common Carriers.
- J. Local calls billed to a Telephone Company credit card, to a third number or placed collect will be charged the appropriate Operator Service charge as specified in the Local Exchange Tariff.
- K. International blocking services, when desired, are available as specified in the Telephone Company Interstate Access Tariff FCC #73.

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BY: M. S. FANNIN, President-Kansas
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Topeka, Kansas

General Exchange Tariff
Section 39
Original Sheet 8A

CUSTOMER-OWNED PAY TELEPHONE SERVICE

(MT) 39.5 USE OF LINE CONCENTRATION EQUIPMENT

- A. The customer has the option to connect Customer Provided Line Concentration Terminals to this service in correctional facilities. Customer Provided Line Concentration Terminals are equipment interconnect devices which provide the customer the capability to connect more than one customer-owned pay telephone to a lesser number of Customer-Owned Pay Telephone access lines. This type of terminal equipment should be connected to the Customer-Owned Pay Telephone access line in accordance with the provisions of Section 4, Connections of Terminal Equipment and Communications Systems, of the General Exchange Tariff.

(MT)

ISSUED: JAN 15, 1997 EFFECTIVE: APR 15, 1997

BY: M. S. FANNIN, President-Kansas
Southwestern Bell Telephone Company
Topeka, Kansas

LOCAL EXCHANGE TARIFF - KANSAS
4th Revised Sheet 15
Replacing 3rd Revised Sheet 15

LOCAL EXCHANGE TARIFF

1.7 EXCHANGE RATES

1.7.1 Main Service(5)

BUSINESS

<u>Group</u>	<u>Flat Rate 1-Party</u>	<u>Message Rate 1-Party(1)</u>	<u>Rural (CP)4-Party(6)</u>
1	\$13.80	\$13.00(2)	\$11.50
2	15.05	13.00(2)	12.00
3	16.80	13.00(2)	12.50
4	18.55	13.50(2)	13.00
5 & Tier I	21.00	14.75(3)	13.50
Tier II	22.00	NA	14.50
6 & Tier I	22.00	15.25(3)	14.25
Tier II	23.00	16.25(3)	15.00
7	23.75	15.75(4)	NA
Tier I	25.15	16.45(4)	15.30
Tier II	26.15	18.25(4)	15.80
8	25.80	18.25(4)	NA
Tier I	27.20	19.75(4)	NA
Tier II	28.35	20.75(4)	16.80
Basehor EAS to Kansas City Metropolitan	32.35	24.25(4)	NA

- (1) This service offering is subject to the availability of necessary facilities.
- (2) Includes allowance of 85 local messages; additional local messages are billed at \$.06 each.
- (3) Includes allowance of 95 local messages; additional local messages are billed at \$.06 each.
- (4) Includes allowance of 100 local messages; additional local messages are billed at \$.07 each.
- (5) The rates for main service do not include a Telephone Company-provided instrument. Refer to the General Exchange Tariff for rules, regulations and charges for telephone equipment and service for use with main service.
- (AT) (6) This service offering is provided only as set forth in paragraphs 1.3.2 and 1.3.4.

ISSUED: FEB 21 1990 EFFECTIVE: MAR 01 1990

BY: J. W. CALLAWAY, President - Kansas Division
Southwestern Bell Telephone Company
Topeka, Kansas

Competition Docket Number	166856-1
FILED	MAR 1 1990
THE STATE CORPORATION COMMISSION OF KANSAS	
<i>Quinton L. Couch</i> Secretary	

ATTACHMENT 3

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services
(Continued)

13.3 Miscellaneous Services (Continued)

13.3.1 Easy Access Dialing (Continued)

- (D) The Telephone Company will make changes in the customer's or agent's primary IC assignment resulting from an IC Merger or Separation of Operation into more than one entity or subsidiary. The applicable change charges will be billed to the IC rather than the customer or agent provided that the Merger, Separation or Consolidation of Operations does not involve discontinuance of the IC's FGD or BSA-D services. If FGD or BSA-D services are discontinued, then the rules and regulations specified in 13.3.1 (B)(6) preceding will apply.
- (E) This charge will be waived when incurred in conjunction with the return of a Carrier Identification Code (CIC) to Bellcore.
- (F) Customers may designate that they do not want a primary IC by notifying their Telephone Company business office. This choice is considered a valid selection and an Easy Access Dialing change charge will apply to any subsequent change. This no-primary IC designation is unavailable to agents of public and semipublic pay telephones.

13.3.2 Maintenance of Service

- (A) If trouble occurs with a customer's service, the customer should first determine whether the trouble is in the customer's own equipment and/or facilities. If the customer determines the trouble is in the Telephone Company's equipment and/or facilities, the customer should issue a trouble report to the Telephone Company.
- (B) When a customer issues a trouble report to the Telephone Company for clearance and no trouble is found in the Telephone Company's equipment and/or facilities, the customer shall be responsible for payment of a Maintenance of Service Charge for the period of time when Telephone Company personnel are dispatched. No charge will apply if Telephone Company personnel fail to find trouble in Telephone Company equipment and/or facilities and the trouble is actually in the equipment and/or facilities, but not discovered on the initial dispatch.
- (C) The customer shall be responsible for payment of a Maintenance of Service Charge when the Telephone Company dispatches personnel, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company, unless covered under a separate maintenance agreement.

Issued: December 1, 1995

Effective: December 31, 1995

By DAVID R. LOPEZ, President - Oklahoma
Southwestern Bell Telephone Company
Oklahoma City, Oklahoma

Certificate of Service

I hereby certify that on February 12, 1997, a copy of the foregoing Errata to the Comments of the American Public Communications Council on Southwestern Bell Telephone Company's CEI Plan was sent by overnight courier for delivery on February 13, 1997 to:

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*Via Hand-Delivery on February 12, 1997